



Remote Installation/ Upgrade for DBTEXT V 18 and WebPublisherPro

How will this work:

Please contact your consultant to set a date for the upgrade. A representative of the IT Department will also have to be available on the day.

Mindex will use remote software to do the installation. We can do remote upgrades using a range of available software such as TeamViewer, Pulse secure, Forti client or Remote desktop. Your IT can discuss their preferred way of connection with us.

Before the Upgrade:

The consultant from Mindex Systems will send the Librarian and IT representative the following checklist and the applicable Support Matrix for the software.

1. DBText and Webpublisher PRO checklist.pdf
2. WPPSupportMatrix18.pdf
3. DBTEXT18SupportMatrix18.pdf

The following need to be in place on your side:

We will need remote access to the server with full administrator rights. Usually IT will login with their account. IT should ensure that a Backup is made of the server before the upgrade.

The following folders in particular is necessary for the backup:

Genie – Entire Genie folder

WebPublisherPro – Entire WebpubPRO folder (Particularly the Image and Textbase folders)

Importer - Entire folder

IT should download the new software to the Inmagic **software** folder on the library server.

Should you require the software please contact your Consultant.

On the day.

The IT representative should be available with a full administrator account.

Once the installation is done. The consultant will send the relevant paperwork to be signed. Please ensure that you sign this.